



**U N I V E R S I T Y O F**  
**SOUTH CAROLINA**

**Amendment NO.1**

**TO: ALL VENDORS**

**FROM: William (Dennis) Gallman**

**SUBJECT: USC-BVB-3436-DG/Provide Custodial Services for University of South Carolina Akin Campus**

**OPENING DATE AND TIME: See Item One**

**DATE: February 22, 2019**

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This Amendment No. 1 modifies the BVB only in the manner and to the extent as stated herein.

**ITEM ONE: NO CHANGE**

**ITEM TWO: CLARIFICATIONS TO QUESTIONS PRESENTED BY VARIOUS VENDORS**

**1. Question: Page 10 specifies “Your business and technical proposals must be on separate media.” Please clarify if the University requires for the business/cost proposal to be submitted separately from the technical proposal for the hard copies as well?**

**If the business and cost proposals are to be separated, are contractors to submit 5 copies total of the pricing?**

**Answer: In addition to the required Original in hard copy, please submit, in electronic media format (USB Drive) four (4) copies of Items 1, 2,3, and 5 of Bid Contents of Section IV – Information For Offerors to Submit as well as two (2) copies in electronic media format (USB Drive) of Item 4 of aforementioned section. Original in hard copy will contain all five (5) sections that are required.**

**2. Question: Do they give us an office area? phone lines? internet?**

**Answer: See Solicitations USC-BVB-3434-DG, Section III-Scope of Work/Specifications, J.7, Equipment, Supplies and Office Space.**

**3. Question: What software do they currently utilize for work orders/communication?**

**Answer: School Dude**

**4. Question: Are weekends billable since the contract is mon to fri.?**

**Answer: Please refer to USC-BVB-3434-DG, Section III – Scope of Work/Specifications, A.- General Requirements, B- Area’s to Clean. The solicitation is not a Monday-Friday Contract, rather a contract in which the successful contractor meets, at a minimum, APPA Level II Standards. The university routinely hosts events during weekends and holidays in which custodial services are required. There are, however, some non-university events that may be billable by the contractor for supplied services. Contractors who service accounts of similar size and scope to the University of South Carolina Aiken should be familiar with, and draw upon their experience and knowledge of, this style of service operation.**

**5. Question: Pg. 16...says to clean the windows 2x yr. which do they mean? interior...office glass type or perimeter glass?**

**Answer: All interior windows/glass should be cleaned on a routine basis. Exterior first floor windows shall be cleaned on a semiannual basis, at a minimum.**

**6. Question: What is the shifts for the cleaners?**

**Answer: The current cleaning model utilizes two shifts; a morning/afternoon and an afternoon/night shift. Solicitation USC-BVB-3434-DG, Section IV – Information for Offerors to Submit, 3. Methodology, Suggested Changes/Improvements, and Sustainability Solutions will allow the offeror to outline a detailed staffing model.**

**7. Question: Pg. 21..we clean lite...how high..**

**Answer: Please restate this as a clear question.**

**8. Question: Pg. 24..says we perform general cleaning day evening or night...when do we clean??**

**1 x per day?...yes?**

**Answer: Contractors who service accounts of similar size and scope to the University of South Carolina Aiken should be familiar with, and draw upon their experience and knowledge of, this style of service operation. Section IV, 3. of Solicitation USC-BVB-3434-DG provides the offeror the opportunity to outline their service methodology as it will pertain to the contractual scope of work while meeting, at a minimum, APPA Level II standards and all general requirements outlined within the solicitation.**

**9. Question: And last but not least can we have copies of the winning current contract as well as the previous contract prior to that?**

**Answer: Current monthly Price \$42,112.00**

**NOTE: As no two offerors operate in an identical manner, offerors should not relay on any previous offerors bidding schedule but rather should utilize their own industry knowledge and experience to create a price proposal that will satisfy the requirements of the solicitation while being operational feasible to their business.**

**10. Question: What is the average cleaner wage for the school?**

**Answer: The wage for custodial personnel is established by the contractor as they are the contractor's employees and not university employees.**

**11. Question: Are there there any bonds required for this project ?**

**Answer: A performance bond is not required. However, the successful contractor must provide proof of insurance as outlined in Section VII. Terms and Conditions – B. Special, of the Solicitation.**

**12. Question: Can you please confirm the square footage of building 927A ?**

**Answer: 4097**

**13. Question: Who is the current contractor and what is the monthly contracted price for this project ?**

**Answer: Savannah River Enterprises dba JaniKing of Augusta. See attached Award Statement.**

**14. Question: Will this project be awarded to multiple bidders ?**

**Answer: Award will be made to one contractor.**

**15. Question: Please clarify the current student headcount.**

<b>Answer:</b>	<b>Headcount</b>	<b>Fall 2018</b>	<b>3712</b>
		<b>Spring 2019</b>	<b>3324</b>

**16. Question: Please provide a calendar of events for 12 months' out.**

**Answer: The university's academic calendar can be found at the following web address: <https://www.usca.edu/records/calendars/academic-calendars/>**

**17. Question: Will the awarded contractor have access to the site on days the University is closed?**

**Answer: Yes, with coordination with the University, the contractor may be granted access during these periods.**

**18. Question: Please clarify if the specs and scope specified in this bid are the same as the current contract.**

**Answer: Yes. However, since the last solicitation an additional building has been added to the service schedule – USCA in the Alley, Line # 21 in the Bidding Schedule..**

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**BIDDER SHALL ACKNOWLEDGE RECEIPT OF AMENDMENT NO. 1 IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.**

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Authorized Signature

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Firm

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Date